

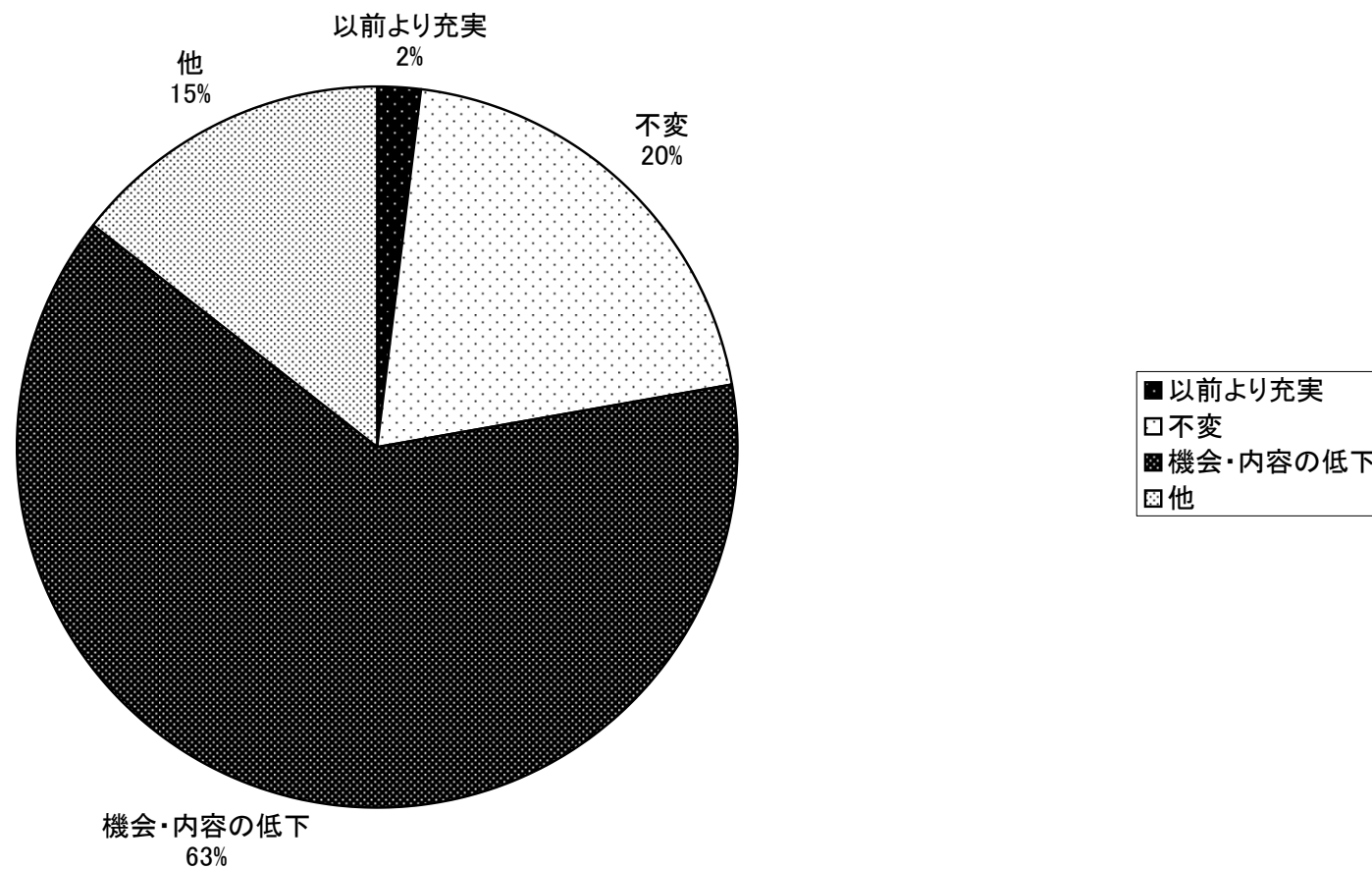


図22: 意見・苦情の内容は